

Case Study

Went to Reregister Car, Discovered Problem with Title

The dealership went out of business, unable to assist



Went to Reregister Car, Discovered Problem with Title Dealership Closed, Court-Ordered Title in Florida

Alice's Title Situation Alice's Title Situation

Alice purchased a car in 2024 from a dealership in West Palm Beach, FL. After the purchase, everything appeared to be fine with the title.

However, in 2026, when Alice went to reregister the vehicle, the FLHSMV said there was an issue with the title. It turned out that the dealership never filed the correct title paperwork and had “pocketed all the title and registration fees.”

To further complicate matters, the dealership where Alice purchased the vehicle had gone out of business and could not assist. Alice reached out to CarTitles and was advised to proceed with a Court-Ordered Title.

“I have to thank CarTitles, because I never would have known what to do or what paperwork to complete.”



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Alice's Court-Ordered Title Process (Paperwork Only Service)

Alice purchased a Court-Ordered Title from CarTitles. She followed the procedure to contact the prior owner, but the prior owner was extremely unhelpful and declined to provide any assistance.

Despite the prior owner being uncooperative, Alice proceeded with the Court-Ordered Title and submitted all the paperwork to the court as provided by CarTitles in the Court-Ordered Title packet.

After 30 days, the court responded with a judgment approving Alice's new title. Alice never had to go to court or submit any additional information.

**“All we had to do was sign where we were told to sign. IT WAS
QUITE EASY”**



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Obtaining a Title

Once Alice received the judgment, she submitted the duplicate title application to the FLHSMV along with the judgment.

After paying the registration fee and having the vehicle inspected, the FLHSMV provided her with a new title. Alice later learned that the owner of the dealership had been arrested.



Key Takeaways:



Strong Evidence

Having strong documentation is the key to success. When a dealership fails to file the correct title paperwork, clear supporting evidence can make the court process much stronger.



Documentation Matters

The evidence showed that the dealership had gone out of business and that the owner had been arrested. This gave the judge a clear reason to issue a judgment in Alice's favor.





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